

# **FEEDBACK/REDRESS Mechanisms**

- Please let us know how we have served you by doing
  - any of the following:
- Accomplish our Feedback Form available in the offices and put in the drop box at the “Mamamayan Muna In Action” Center.
- Send your feedback through e-mail [bisu.calape@yahoo.com](mailto:bisu.calape@yahoo.com)

**Call BISU Calape Hotlines (038) 507-9017, 507-9394 & 507-9241;**

**or text us at 09399028074**

**Talk to our OFFICER OF THE DAY**

**If you are not satisfied with our service,  
Your written/verbal complaints**

**shall immediately be attended to**

**by the Officer of the Day**

**at the Public Assistance and Complaints Desk.**

**THANK YOU**

**for helping continuously**

**improve our services.**